



Vision – 2025 for Mental Health Services in Oxford County

As we heard from our stakeholders...

Hope, recovery and resilience for all.....

- Individuals are valued as a whole person
- Dignity, respect and empowerment guide our relationships
- Safe, quality multifaceted mental health services are accessible and inclusive to a diverse community
- Mental health services are close to home
- There are no wait lists for services
- Psychiatric services are timely, effective, and meaningful
- There are no transportation barriers to receive services
- Mental health awareness and public education, erase stigma, break down barriers and promote health
- Access to safe and affordable housing is readily available

Mission

We pursue hope, recovery and resilience for all

Strategic Imperatives 2016 - 2019

Breakthrough Strategic Direction:

Increase the value of the mental health care system for the people we serve

Enabling Strategic Directions:

- Create and implement a needs-based, recovery-focused, multifaceted service delivery framework to provide opportunities for timely access to a variety of services and programs
- Advocate for safe, affordable housing and develop a “housing first” approach within our services
- Strengthen community partnerships and establish innovative relationships to enhance our services and further our vision
- Establish a culture of continuous quality improvement that includes complete data collection, the results of which drive service delivery and demonstrate our impact
 - Advocate for community and system resources to achieve financial stability
- Foster an environment that promotes staff & volunteer well-being and organizational health